

# "How Can I Stop Spam Calls?!"

## Setting up "Call Screening" on your cell phone

What Is Call Screening? Call screening is a built-in tool for your phone to automatically:  
Identify callers - Screen or silence unknown numbers - Block spam and fraud calls  
Answer calls on your behalf using AI  
Provide a real-time transcript so you can decide whether to pick up

### IPHONE

Open Settings  
Select Apps  
Select Phone  
Scroll down to "Screen Unknown Callers"  
Toggle on your choice: Never, Ask Reason for Calling, or Silence

### SAMSUNG

Open the Phone app  
Tap the three-dot menu in the top right corner  
Select Settings  
Tap Call Screening (or Bixby text call)  
Toggle the switch to "ON"

### GOOGLE

Open the Phone app >>> Tap the three-dot menu in the top right corner  
Select Settings >>> Tap Call Screen >>> Turn on Automatically Screen Calls  
Choose your protection level: Maximum, Medium, or Basic.

## Make sure to also...

### AVOID SHARING YOUR NUMBER PUBLICLY.

Many spam lists originate from websites, contest forms, or online accounts that expose your phone number. Here's how to stay private:

**AVOID POSTING YOUR NUMBER ON SOCIAL MEDIA, FORUMS OR CLASSIFIEDS.**

**BE CAUTIOUS WITH "FREE" WI-FI NETWORKS OR APPS REQUESTING UNNECESSARY PHONE PERMISSIONS.**

**USE ALTERNATE NUMBERS (LIKE GOOGLE VOICE) FOR ONLINE SIGNUPS.**

**REMOVE DATA-SHARING PERMISSIONS FROM APPS THAT DON'T NEED YOUR PHONE ACCESS.**



**PROTECT**



**DETECT**



**REPORT**



**SMP**  
Senior Medicare Patrol

Contact your local Senior Medicare Patrol (SMP)  
if you have any questions at  
334-749-5264 or Toll Free: 1-800-AGE-LINE.



**LEE-RUSSELL**  
COUNCIL OF GOVERNMENTS